



Dear All

We are now entering the winter period for 2018/19 and we would like to take this opportunity to remind you about Highways & Transportation's winter service provisions.

Please take time to visit our website below:

<http://www.kent.gov.uk/roads-and-travel/what-we-look-after/winter-service>

This section will provide useful information on:

- Salt Bins (including locations)
- Gritting Routes
- How and when we salt the roads
- Clearing snow in the community
- The latest weather updates
- How we deal with rural roads with help from the local farmers
- Tips on Winter Driving

Please also have a look at the Direct Gov Snow Code web site below, which you may find has some useful information and hints.

<https://www.gov.uk/clear-snow-road-path-cycleway>

We also work closely with the local farmers and provide them with the necessary equipment in order to clear country lanes and act as extra resources when we are fully mobilised during a snow emergency.

Our website also provides information on all aspects of highway management, such as our tree policy, information on roadworks and planned works, crash and casualty data. It also allows you to report faults online:

<http://www.kent.gov.uk/roads-and-travel/report-a-problem>

We have recently launched a video that demonstrates how to use the online fault reporting tool which you may find useful at <https://vimeo.com/296617796>

***Please take great care on the roads this winter***

**Highways & Transportation will continue to work hard to keep the roads as safe and clear as possible; however, you can also help us in the following ways:**

- Drive to the conditions of the road at all times, especially during times of rain, ice and snow
- If we do get snow on the roads, please don't make any non-essential journeys

Thank you for taking time to read this article.

*The Ashford Team  
Kent County Council Highways & Transportation*